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CUSTOMER MIGRATION REPORT

Energy Service and Competitive Generation Customers for the 4th Quarter of 2011

| | Energy Service | | | | | | Competitive Service | | | | | |
|---------------------|---|----------|----------|---|------------|------------|--|----------|----------|--|------------|------------|
| | Oct-2011 | Nov-2011 | Dec-2011 | Oct-2011 | Nov-2011 | Dec-2011 | Oct-2011 | Nov-2011 | Dec-2011 | Oct-2011 | Nov-2011 | Dec-2011 |
| Customer Rate Class | Number of Energy Service Customers | | | kWh Used by Energy Service Customers | | | Number of Competitive Service Customers | | | kWh Used by Competitive Service Customers | | |
| D | 33,997 | 33,947 | 33,966 | 19,262,109 | 20,352,857 | 22,724,832 | 37 | 37 | 37 | 32,581 | 37,600 | 42,466 |
| D-10 | 443 | 438 | 445 | 335,131 | 398,788 | 500,404 | 0 | 0 | 0 | 0 | 0 | |
| Τ | 1,219 | 1,215 | 1,210 | 1,088,451 | 1,427,506 | 1,810,435 | 2 | 2 | 2 | 11,126 | 16,534 | 25,093 |
| G-1 | 67 | 65 | 64 | 8,780,490 | 8,058,140 | 7,806,270 | 54 | 54 | 56 | 22,168,027 | 19,368,673 | 18,714,979 |
| G-2 | 670 | 665 | 655 | 8,758,626 | 8,315,812 | 8,700,226 | 179 | 176 | 177 | 4,265,540 | 3,892,614 | 3,997,480 |
| G-3 | 5,093 | 5,068 | 5,079 | 6,499,982 | 6,267,071 | 6,666,729 | 474 | 470 | 473 | 694,200 | 681,325 | 710,802 |
| v | 18 | 18 | 18 | 20,008 | 14,444 | 19,458 | 1 | 1 | 1 | 297 | 1,161 | 1,643 |
| Streetlights | 101 | 101 | 108 | 172,765 | 192,763 | 178,154 | 20 | 20 | 20 | 197,019 | 220,577 | 203,929 |
| TOTAL | 41,608 | 41,517 | 41,545 | 44,917,562 | 45,027,381 | 48,406,508 | 767 | 760 | 766 | 27,368,790 | 24,218,484 | 23,696,392 |
| Customer Rate Class | Number of Energy Service Customers as % of Total | | | kWh Used by Energy Service Customers as % of Total | | | Number of Competitive Service Customers as % of Total | | | kWh Used by Competitive Service Customers as % of Total | | |
| D | 100% | 100% | 100% | 100% | 100% | 100% | 0% | 0% | 0% | 0% | 0% | 0% |
| D-10 | 100% | 100% | 100% | 100% | 100% | 100% | 0% | 0% | 0% | 0% | 0% | 0% |
| T | 100% | 100% | 100% | 99% | 99% | 99% | 0% | 0% | 0% | 1% | 1% | 1% |
| G-1 | 55% | 55% | 53% | 28% | 29% | 29% | 45% | 45% | 47% | 72% | 71% | 71% |
| G-2 | 79% | 79% | 79% | 67% | 68% | 69% | 21% | 21% | 21% | 33% | 32% | 31% |
| G-3 | 91% | 92% | 91% | 90% | 90% | 90% | 9% | 8% | 9% | 10% | 10% | 10% |
| v | 95% | 95% | 95% | 99% | 93% | 92% | 5% | 5% | 5% | 1% | 7% | 8% |
| Streetlights | 83% | 83% | 84% | 47% | 47% | 47% | 17% | 17% | 16% | 53% | 53% | 53% |
| TOTAL | 98% | 98% | 98% | 62% | 65% | 67% | 2% | 2% | 2% | 38% | 35% | 33% |

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